

FAQ - Fintelligent Light

1. What is the minimum software requirement for Fintelligent Light?

- .NET Framework 3.5.
- Crystal Report Runtime for VS2008.
- WindowsInstaller3_1.
- SQLExpress 2005 Database.

2. 'You are Not allowed to log. Version Mismatch'. What type of error it is and what is the solution?

- **Error:** Database connection error.
- **Solution:** Set Full Control permission for the current PC user in wwwroot folder and run configuration.bat file. If SQLEXPRESS instance name is other than "SQLEXPRESS" then replace ".\SQLEXPRESS" by your Instance name in 1st and 2nd line both of **configuration.bat** file and run it. Follow the Installation guide (Installation.txt).

3. Which IIS is supported?

- We prefer IIS 7.5 or higher with .NET Framework 3.5.

4. Which OS is supported?

- We prefer windows 2007 and 2008.

5. Before Installing Fintelligent Light what else installation needed?

- IIS 7.5 or higher with .NET Framework 3.5.

6. SQLExpress is already installed. So another instance will be installed?

- NO. Only missing components among of SQLExpress, Crystal Report Runtime, WindowsInstaller will be installed.

7. Is virtual directory changeable?

- Yes. During installation change virtual directory name and browse with this name.

8. Is Application Pool changeable?

- Yes. During installation select Application Pool from drop down. You can also change it after installation. For that, go to IIS. Right click on your virtual directory, then Manage Application>>Advanced Settings>>Application Pool>>Select.

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